GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:5071
ANSWERED ON:05.04.2017
Complaints against Telecom Service Providers
Mishra Shri Anoop

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether consumers complaints regarding bills, connectivity, mobile portability, harassment etc. against Telecom Service Providers (TSPs) are increasing;

(b) if so, the details thereof including the complaints received during each of the last three years and the current year, TSP-wise; and

(c) the action taken by the Government against the erring TSPs?

Answer

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) to (c) The information is being collected and will be laid on the Table of the House.

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